WINDOWS DESKTOP ADMINISTRATION, CERTIFICATE OF COMPLETION

Requirements

This certificate provides students with skills required to install, configure and administer a Windows desktop or client computer.

The certificate is a gateway into credit programs, helping students prepare for a more complete set of courses and programs in the system administration area.

There are no prerequisite requirements for this program and courses are open to all students.

Code	Title	Units
CISV NC001	Installing and Configuring Windows Desktop	0
CISV NC002	Configuring Windows Devices	0

Learning Outcomes

1. Describe the steps required to install a Windows desktop client.
2. Demonstrate the ability to select the appropriate settings when configuring a Windows desktop client.
3. Identify troubleshooting solutions for Windows desktop clients.